

Dena MConnect
**Mobile Banking Post Registration Services
Request Form**

Name of the customer :

Branch :

Customer ID :

Current Mobile Number :

New Mobile Number*

Mobile Banking Post Registration Services:

(Tick whichever is applicable)	Service Name	When the Service is to be availed.
<input type="checkbox"/>	Re-Loading	The mobile banking application has to be loaded on new handset or The application on the existing handset is deleted or is not starting or is not functioning properly or The customer has forgotten the login password or The customer's login password has been blocked.
<input type="checkbox"/>	Withdrawal	Customer wants to suspend the facility till further notice.
<input type="checkbox"/>	Re-activation	The customer wants to renew the facility on the same mobile handset.
<input type="checkbox"/>	Reset MPIN	Customer has requested for re-issuance of new M-PIN.
<input type="checkbox"/>	Mobile Number Modification*	Customer wants facility on new mobile number on same mobile handset.
<input type="checkbox"/>	Unblock MPIN	The customer wants to enable the M-PIN that has been blocked on account of wrong entry of the M-PIN.

*To be filled in when the customer has changed his mobile number and want to activate the mobile banking application on this new number.

I hereby agree that I have understood the options as mentioned in the form for availing the above mentioned services.

Signature:

Date:

Place: